

## Parks and Recreation

Element	Summary Views	Detail Views
Scorecard	<ul style="list-style-type: none"> <li>• <a href="#">Landing page</a></li> </ul>	
Objectives		<ul style="list-style-type: none"> <li>• <a href="#">Major Parks and Recreation Projects</a></li> </ul>
Outcome Measures		<ul style="list-style-type: none"> <li>• <a href="#">2. Participant &amp; customer satisfaction surveys receiving above average or excellent ratings on at least 85%.</a></li> <li>• <a href="#">1. Number of acres for parks and green space as measured by a goal of 9.6 acres per 1,000 people.</a></li> <li>• <a href="#">3. Linear miles of greenway as measured by a goal of .45 miles per 1,000 people.</a></li> <li>• <a href="#">4. Number of department sponsored special events</a></li> </ul>
Initiatives	<ul style="list-style-type: none"> <li>• <a href="#">Department Initiatives</a></li> </ul>	<ul style="list-style-type: none"> <li>• <a href="#">MAFC Renovation &amp; Reopening</a></li> <li>• <a href="#">NCRRC Crabtree Creek Bridge Replacement</a></li> <li>• <a href="#">Master Plan Implementation</a></li> <li>• <a href="#">CAPRA Reaccreditation</a></li> <li>• <a href="#">Active Network implementation</a></li> <li>• <a href="#">Senior Center</a></li> <li>• <a href="#">Morrisville Community Park Phase 3 (Design)</a></li> <li>• <a href="#">Church Street Park Upgrades</a></li> <li>• <a href="#">Crabtree Creek Nature Park Design</a></li> </ul>

<p>Milestones</p>		<ul style="list-style-type: none"> <li>• Progress will be reported on a monthly basis based upon data provided by the contractor.</li> <li>• Aquatics and Fitness Center Reopening</li> <li>• Project Completed</li> <li>• Project Contract Awarded</li> <li>• Start of Construction</li> <li>• ADA Access Audit</li> <li>• Crabtree Creek Nature Park Design</li> <li>• Identified short-term goals from the Master Plan that have either been implemented or completed.</li> <li>• CAPRA Reaccreditation</li> <li>• Morrisville Community Park Phase III Design</li> <li>• 2020 ADA Park Improvements</li> <li>• Customer Service Plan Development/Implementation</li> <li>• Provide evidence to show compliance with standards which varies depending on the evidence, meeting 100% of all mandatory standards and 95% of non-mandatory</li> <li>• CAPRA Team Visit</li> <li>• CAPRA Hearing</li> <li>• Start building system in March 2019 with Active Network and go live date of July 1, 2019. Ultimate transition date TBD, targeting end of FY20.</li> <li>• Space search</li> <li>• Execute Lease</li> <li>• Project Open to Bid</li> <li>• Construction Begins</li> <li>• Construction Complete</li> <li>• Professional Services Contract Executed</li> <li>• Conceptual plans presented to Town Council</li> <li>• Construction drawings submitted/approved</li> <li>• Plan submittal/approval</li> <li>• New/Updated Amenity Installation</li> <li>• Professional Services Contract Executed</li> <li>• Project Design</li> <li>• Conceptual plans presented to Town Council</li> <li>• NCPARTF Grant Process</li> </ul>
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## Department Purpose Statement




































To enrich the Morrisville community by creating quality recreation experiences, celebrating our local culture, and enhancing our natural resources.

















## Department Measures

Objectives	Outcome Measures
<b>Obj. 2.2 Create a sense of place through insightful development that balances commercial and residential growth</b> Morrisville	<b>1. Number of acres for parks and green space as measured by a goal of 9.6 acres per 1,000 people.</b>
<b>Obj. 5.2: Deliver customer-focused service</b> Morrisville	<b>2. Participant &amp; customer satisfaction surveys receiving above average or excellent ratings on at least 85%.</b>
<b>Obj. 1.3 Improve mobility options for non-drivers</b> Morrisville	<b>3. Linear miles of greenway as measured by a goal of .45 miles per 1,000 people.</b>
<b>Obj 3.1 Offer events and programs that meet the needs and interests of the community</b> Morrisville	<b>4. Number of department sponsored special events</b>

## Department Initiatives

Objectives	Initiatives	Milestones
<b>Obj 3.1 Offer events and programs that meet the needs and interests of the community</b> Morrisville	<b>MAFC-Renovation &amp; Reopening</b>	<b>Progress will be reported on a monthly basis based upon data provided by the contractor.</b>
<b>Obj. 3.3: Effectively maintain assets and make the most of existing resources</b> Morrisville		<b>Aquatics and Fitness Center Reopening</b>
<b>Obj. 1.3 Improve mobility options for non-drivers</b> Morrisville	<b>NCRR-Crabtree-Creek-Bridge Replacement</b> Capital Projects	<b>Project Completed</b> Capital Projects
<b>Major Parks and Recreation Projects</b>		<b>Project Contract Awarded</b> Capital Projects
		<b>Start of Construction</b> Capital Projects
		<b>Master Plan Implementation</b>
		<b>Crabtree Creek Nature Park Design</b>
		<b>Identified short-term goals from the Master Plan that have either been implemented or completed.</b>

Objectives	Initiatives	Milestones
		 <b>CAPRA-Reaccreditation</b>
		 <b>Morrisville Community Park Phase III Design</b>
		 <b>2020-ADA Park-Improvements</b>
		 <b>Customer-Service-Plan Development/Implementation</b>
	 <b>CAPRA-Reaccreditation</b>	 <b>Provide evidence to show compliance with standards which varies depending on the evidence, meeting 100% of all mandatory standards and 95% of non-mandatory</b>
		 <b>CAPRA-Team-Visit</b>
		 <b>CAPRA-Hearing</b>
 <b>Obj. 3.1 Offer events and programs that meet the needs and interests of the community</b> Morrisville	 <b>Morrisville Aquatics &amp; Fitness Center Renovation</b> Capital Projects	 <b>Council selects architect for predesign concepts</b> Capital Projects
 <b>Obj. 3.3: Effectively maintain assets and make the most of existing resources</b> Morrisville		 <b>Full design begins for renovation</b> Capital Projects
 <b>Major Parks and Recreation Projects</b>		 <b>Bids received</b> Capital Projects
		 <b>Facility closed</b> Capital Projects
		 <b>Construction begins</b> Capital Projects
 <b>Obj. 5.6: Leverage the use of technology to maximize results</b> Morrisville	 <b>Active Network implementation</b>	 <b>Start building system in March 2019 with Active Network and go live date of July 1, 2019. Ultimate transition date TBD, targeting end of FY20.</b>
 <b>Obj. 3.1 Offer events and programs that meet the needs and interests of the community</b> Morrisville	 <b>Senior Center</b> Capital Projects	 <b>Space search</b> Capital Projects
 <b>Obj. 3.4: Provide opportunities for meaningful public engagement and collaboration</b> Morrisville		 <b>Execute Lease</b> Capital Projects
 <b>Obj. 5.2: Deliver customer-focused service</b> Morrisville		 <b>Project Open to Bid</b> Capital Projects
 <b>Major Parks and Recreation Projects</b>		 <b>Construction Begins</b> Capital Projects
		 <b>Construction Complete</b> Capital Projects
 <b>Obj. 2.3: Be responsible stewards of the natural environment</b> Morrisville	 <b>Morrisville Community Park Phase 3 (Design)</b> Capital Projects	 <b>Professional Services Contract Executed</b> Capital Projects
 <b>Obj. 2.5: Plan and provide for current and future infrastructure</b> Morrisville		 <b>Conceptual plans presented to Town Council</b> Capital Projects

Objectives	Initiatives	Milestones
 <p><b>Obj. 3.3: Effectively maintain assets and make the most of existing resources</b> Morrisville</p>		 <p><b>Construction drawings submitted/approved</b> Capital Projects</p>
 <p><b>Major Parks and Recreation Projects</b></p>		
 <p><b>Obj. 3.3: Effectively maintain assets and make the most of existing resources</b> Morrisville</p>	 <p><b>Church Street Park Upgrades</b> Capital Projects</p>	 <p><b>Plan submittal/approval</b> Capital Projects</p>
 <p><b>Major Parks and Recreation Projects</b></p>		 <p><b>New/Updated Amenity Installation</b> Capital Projects</p>
 <p><b>Obj. 2.3: Be responsible stewards of the natural environment</b> Morrisville</p>	 <p><b>Crabtree Creek Nature Park Design</b> Capital Projects</p>	 <p><b>Professional Services Contract Executed</b> Capital Projects</p>
 <p><b>Obj. 3.3: Effectively maintain assets and make the most of existing resources</b> Morrisville</p>		 <p><b>Project Design</b> Capital Projects</p>
 <p><b>Major Parks and Recreation Projects</b></p>		 <p><b>Conceptual plans presented to Town Council</b> Capital Projects</p>
		 <p><b>NCPARTF Grant Process</b> Capital Projects</p>

# Major Parks and Recreation Projects

Parks and Recreation

 Home

 Scorecard


 Objectives

 Outcome Measures

 Initiatives

 Milestones

## Owner

 Jerry Allen

## Initiatives

-  **NCRR Crabtree Creek Bridge Replacement**  
Capital Projects | Completed 2/1/21
-  **Morrisville Aquatics & Fitness Center Renovation**  
Capital Projects | Completed 2/4/21
-  **Senior Center**  
Capital Projects | Completed 3/15/21
-  **Morrisville Community Park Phase 3 (Design)**  
Capital Projects | 2/1/20 - 3/31/21
-  **Church Street Park Upgrades**  
Capital Projects | Completed 4/23/21
-  **Crabtree Creek Nature Park Design**  
Capital Projects | 2/1/20 - 6/30/22

## Analysis

CY Q2-21



## 2. Participant & customer satisfaction surveys receiving above average or excellent ratings on at least 85%.

Parks and Recreation

### Description

The PRCR department has a main goal of ensuring that its programs and services are matching with the desires of the community. To this effect, the department routinely puts out surveys to gauge customer satisfaction and analyze program efficiency.

### Why It Matters

It is important to make sure the programs and services offered are meeting the needs and expectations of the community.

### Analysis CY Q2-21

Morrisville Aquatics and Fitness Center has collected a lot of data relating to their facility, with some statistics below for reference:

- 95% of respondents for a particular survey ranked the cleanliness of our facility as "excellent" on a five-point scale ranging from poor to excellent.
- When asked how satisfied they were with MAFC's renovations, the average overall score was a 4.6 out of 5.
- When asked about the likelihood of them recommending our facility to a friend, the average overall score was a 9.5 out of 10.
- 100% of participants surveyed felt that they were consistently communicated with promptly and effectively regarding MAFC news/updates/events.
- 100% of respondents to our post-swim lesson survey indicated that they were "very satisfied" with the program overall, the ease of registration, the quality of instruction, the participant's growth from the class, the pool environment and the cleanliness of the facility.

### Collection and Calculation Method

# of surveys that receive above average or excellent ratings, on 85% or greater of the surveys tallied.

### Data Collection Lead

Matt Leaver - mleaver@townofmorrisville.org

### Data Collection Point(s) of Contact (if needed)

Matt Leaver - mleaver@townofmorrisville.org

### Objectives



Obj. 5.2: Deliver customer-focused service  
Morrisville

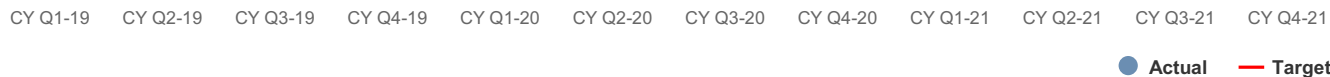
### Initiatives

### Owner



Kyle Cooper (Parks and Recreation)

2. Participant & customer satisfaction surveys receiving above average or excellent ratings on at least 85%.



Outcome Measure Data

Last Calculated 2 days ago

Period		Status	Actual	Target
CY Q1-19	—	Not Defined		
CY Q2-19	—	Not Defined		
CY Q3-19	—	Not Defined		
CY Q4-19	—	Not Defined		
CY Q1-20	—	Not Defined		
CY Q2-20	—	Not Defined		
CY Q3-20	■	Future Data		
CY Q4-20	■	Future Data		
CY Q1-21	■	Future Data		
CY Q2-21	↑	On Target		
CY Q3-21	—	Not Defined		
CY Q4-21	—	Not Defined		



# 1. Number of acres for parks and green space as measured by a goal of 9.6 acres per 1,000 people.

Parks and Recreation

## Description

The Town of Morrisville currently owns around 202 acres of parks and dedicated open space. One of the goals of the Parks, Recreation and Cultural Resources Department is to continue to expand and grow the acreage of parks and other recreational opportunities in town. The adopted Parks and Recreation Master Plan recommends having 9.6 acres of parkland per 1,000 residents as a level of service standard.

## Why It Matters

Providing places for recreation and relaxation is important for the continued mental and physical health of the citizens of Morrisville. As the population of the town grows, the need to have equitable access to parks and open spaces across all demographics increases to maintain our level of service and quality of life in the community.

## Analysis CY Q2-21

Town staff are working to acquire parkland with upcoming developments in the Transit Oriented Development East area and the McCrimmon Parkway Extension area of the updated Land Use Plan. As developments get built in this area, land will be dedicated to the town to be used for parkland.

## Collection and Calculation Method

29,000 people/1,000 people x 9.6 acres

Target: 278.4 Acres

## Data Collection Lead

Kyle Cooper - kcooper@townofmorrisville.org

## Data Collection Point(s) of Contact (if needed)

Jerry Allen - jallen@townofmorrisville.org Kyle Cooper - kcooper@townofmorrisville.org

## Objectives

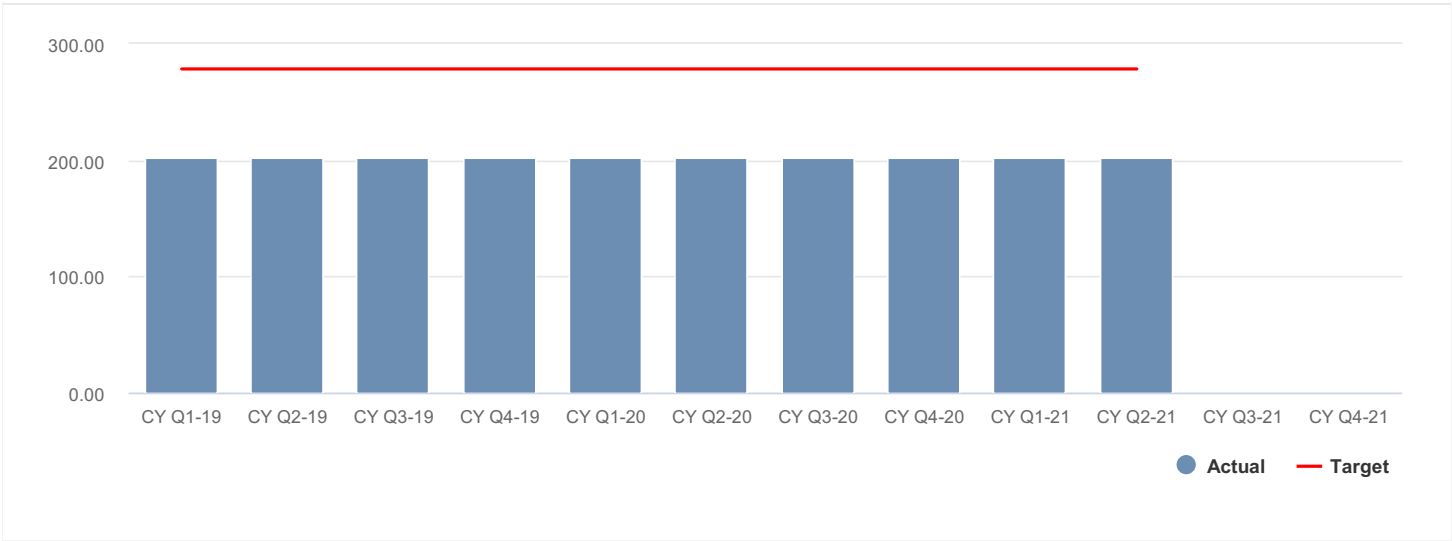
 **Obj. 2.2 Create a sense of place through insightful de.**  
Morrisville

## Initiatives

## Owner

 Kyle Cooper (Parks and Recreation)

## 1. Number of acres for parks and green space as measured by a goal of 9.6 acres per 1,000 people.



**Outcome Measure Data** Last Calculated 3 days ago

Period	Status	Actual	Target
CY Q1-19	Not Defined	202.00	278.40
CY Q2-19	Not Defined	202.00	278.40
CY Q3-19	Not Defined	202.00	278.40
CY Q4-19	Not Defined	202.00	278.40
CY Q1-20	Not Defined	202.00	278.40
CY Q2-20	Not Defined	202.00	278.40
CY Q3-20	Below Target	202.00	278.40
CY Q4-20	Below Target	202.00	278.40
CY Q1-21	Below Target	202.00	278.40
CY Q2-21	Below Target	202.00	278.40
CY Q3-21	Not Defined		
CY Q4-21	Not Defined		

### 3. Linear miles of greenway as measured by a goal of .45 miles per 1,000 people.

Parks and Recreation

#### Description

The Town of Morrisville currently owns and maintains approximately 9.7 miles of greenways within its jurisdiction. These greenways provide a way for pedestrians and bicyclists to safely travel through the town away from motor vehicles as well as enjoy the outdoor environment. As the town grows, the Parks, Recreation, and Cultural Resources Department strives to continue to add more greenways and connectors throughout the town, which falls in line with the Department Master Plan Objective (1.1) Create a network of parks and open space corridors that connect civic, employment, commercial, religious and residential destinations.

#### Why It Matters

Greenways are an essential part of the outdoor recreational opportunities that the Town of Morrisville offers, and provide safe, effective ways for pedestrians and bicyclists to travel through town. As the town grows in population, it is important to ensure that additional greenways are constructed to provide equitable access to all residents.

#### Analysis CY Q2-21

While the Town is currently still under its target amount of greenways, the 2018 Parks and Recreation Master Plan and the recently updated Comprehensive Transportation Plan have maps for future greenways and multi-use paths to be installed during development of parcels in the Town. These will be installed over time and expand the greenway network. A 1300 foot long portion of the planned Sawmill Creek Greenway was constructed along Church Street as part of the North Hampton Townhomes development, completed around May.

#### Collection and Calculation Method

29,000 people/1,000 people x 4.5 miles  
Target: 13.05 miles


#### Data Collection Lead

Kyle Cooper - kcooper@townofmorrisville.org

#### Data Collection Point(s) of Contact (if needed)

Jerry Allen - jallen@townofmorrisville.org Kyle Cooper - kcooper@townofmorrisville.org

#### Objectives

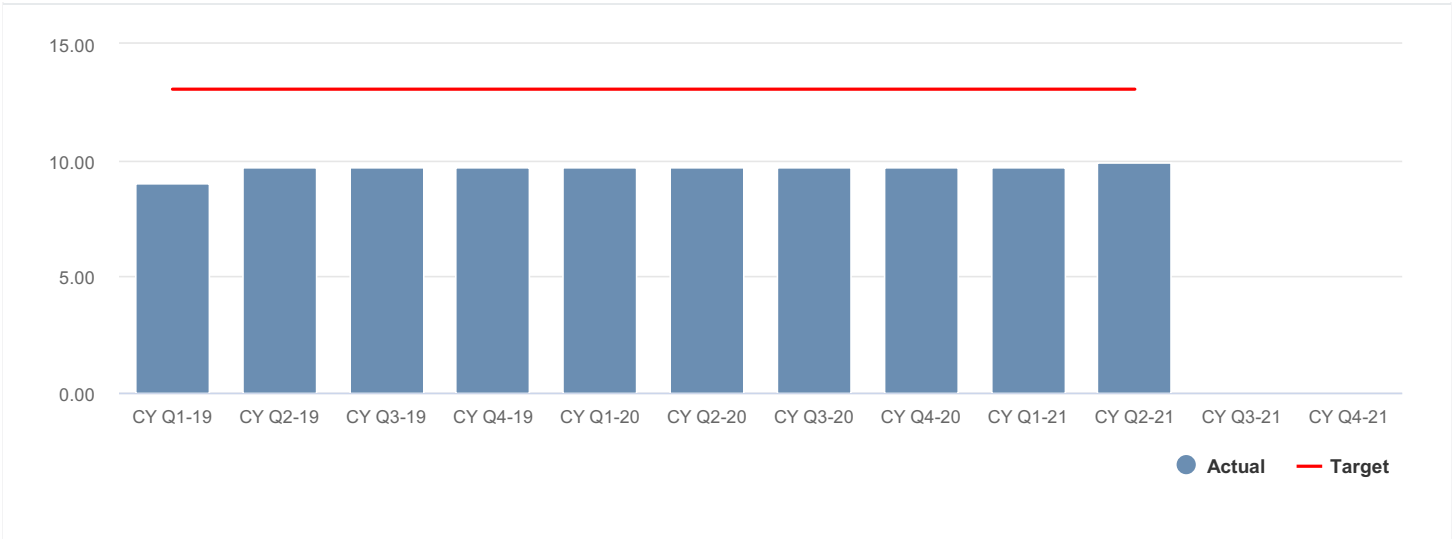
 **Obj. 1.3 Improve mobility options for non-drivers**  
Morrisville

#### Initiatives

#### Owner

 Kyle Cooper (Parks and Recreation)

### 3. Linear miles of greenway as measured by a goal of .45 miles per 1,000 people.



**Outcome Measure Data** Last Calculated 3 days ago

Period	Status	Actual	Target
CY Q1-19	Not Defined	9.00	13.05
CY Q2-19	Not Defined	9.70	13.05
CY Q3-19	Not Defined	9.70	13.05
CY Q4-19	Not Defined	9.70	13.05
CY Q1-20	Not Defined	9.70	13.05
CY Q2-20	Not Defined	9.70	13.05
CY Q3-20	Below Target	9.70	13.05
CY Q4-20	Below Target	9.70	13.05
CY Q1-21	Below Target	9.70	13.05
CY Q2-21	Below Target	9.90	13.05
CY Q3-21	Not Defined		
CY Q4-21	Not Defined		

## 4. Number of department sponsored special events

Parks and Recreation

### Description

The Parks, Recreation and Cultural Resources Department provides events and activities that the community can attend and enjoy. These range from activities centered around holidays such as Easter and Christmas, to gathering opportunities like outdoor music and movie nights. Future plans include expanding the special events we offer to appeal to our diverse community with a wider variety of arts and cultural themed activities.

### Why It Matters

One of the objectives of the Morrisville Parks and Recreation Master Plan is to continue to grow current events and identify new event opportunities that meet the needs and interests of our residents. These events provide entertainment and opportunities for social gatherings that help build a sense of community and provides the Town chances to actively interface with the public.

### Analysis

CY Q2-21

The Parks and Recreation Department hosted a Juneteenth event on June 19th with multiple community vendors and public activities for residents to take part in at Cedar Fork Community Center. Overall, the event was a success for its first outing, and the department will be developing the event again for 2022.

### Collection and Calculation Method

Counting number of special events provided by the department each year.

### Data Collection Lead

Christy Famolare - cfamolare@townofmorrisville.org

### Data Collection Point(s) of Contact (if needed)

Christy Famolare - cfamolare@townofmorrisville.org

### Objectives

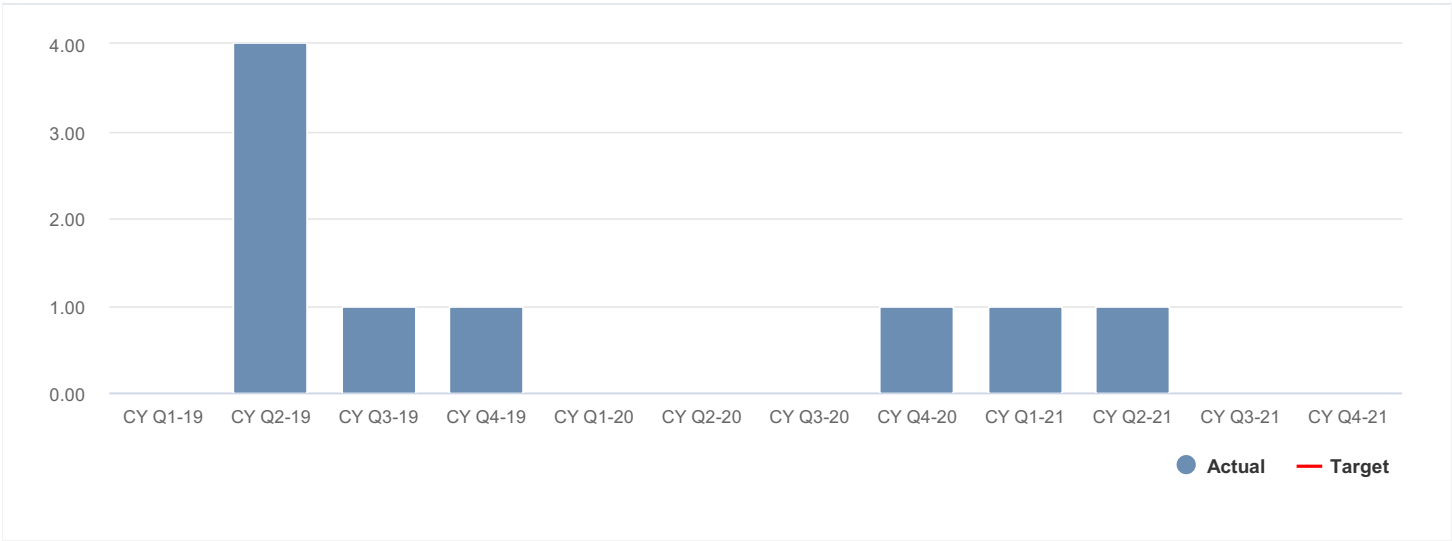
Obj 3.1 Offer events and programs that meet the ne...  
Morrisville

### Initiatives

### Owner

KC Kyle Cooper (Parks and Recreation)

## 4. Number of department sponsored special events



**Outcome Measure Data** Last Calculated 3 days ago

Period	Status	Actual	Target
CY Q1-19	Not Defined		
CY Q2-19	Not Defined	4.00	
CY Q3-19	Not Defined	1.00	
CY Q4-19	Not Defined	1.00	
CY Q1-20	Not Defined		
CY Q2-20	Not Defined		
CY Q3-20	No Information		
CY Q4-20	Below Target	1.00	
CY Q1-21	Below Target	1.00	
CY Q2-21	Below Target	1.00	
CY Q3-21	Not Defined		
CY Q4-21	Not Defined		

# Department Initiatives

Parks and Recreation

Home

Scorecard



































Objectives

Outcome Measures

Initiatives

Milestones

Objectives	Initiatives	Milestones
<p> <b>Obj 3.1 Offer events and programs that meet the needs and interests of the community</b> Morrisville</p>	<p> <b>MAFC-Renovation &amp; Reopening</b></p>	<p> <b>Progress will be reported on a monthly basis based upon data provided by the contractor.</b></p>
<p> <b>Obj. 3.3: Effectively maintain assets and make the most of existing resources</b> Morrisville</p>		<p> <b>Aquatics and Fitness Center Reopening</b></p>
<p> <b>Obj. 1.3 Improve mobility options for non-drivers</b> Morrisville</p>	<p> <b>NGRR-Crabtree Creek Bridge Replacement</b> Capital Projects</p>	<p> <b>Project Completed</b> Capital Projects</p>
<p> <b>Major Parks and Recreation Projects</b></p>		<p> <b>Project Contract Awarded</b> Capital Projects</p>
		<p> <b>Start of Construction</b> Capital Projects</p>
	<p> <b>Master Plan Implementation</b></p>	<p> <b>ADA Access Audit</b></p>
		<p> <b>Crabtree Creek Nature Park Design</b></p>
		<p> <b>Identified short-term goals from the Master Plan that have either been implemented or completed.</b></p>
		<p> <b>CAPRA Reaccreditation</b></p>
		<p> <b>Morrisville Community Park Phase III Design</b></p>
		<p> <b>2020-ADA Park Improvements</b></p>
		<p> <b>Customer Service Plan Development/Implementation</b></p>
		<p> <b>Provide evidence to show compliance with standards which varies depending on the evidence, meeting 100% of all mandatory standards and 95% of non-mandatory</b></p>
	<p> <b>CAPRA Reaccreditation</b></p>	<p> <b>CAPRA Team Visit</b></p>
		<p> <b>CAPRA Hearing</b></p>
		<p> <b>Council selects architect for predesign concepts</b> Capital Projects</p>
<p> <b>Obj 3.1 Offer events and programs that meet the needs and interests of the community</b> Morrisville</p>	<p> <b>Morrisville Aquatics &amp; Fitness Center Renovation</b> Capital Projects</p>	<p> <b>Full design begins for renovation</b> Capital Projects</p>
<p> <b>Obj. 3.3: Effectively maintain assets and make the most of existing resources</b> Morrisville</p>		<p> <b>Bids received</b> Capital Projects</p>
<p> <b>Major Parks and Recreation Projects</b></p>		<p> <b>Facility closed</b> Capital Projects</p>
		<p> <b>Construction begins</b> Capital Projects</p>

Objectives	Initiatives	Milestones
 <b>Obj. 5.6: Leverage the use of technology to maximize results</b> Morrisville	 <b>Active Network implementation</b> Capital Projects	 <b>Start building system in March 2019 with Active Network and go live date of July 1, 2019. Ultimate transition date TBD, targeting end-of FY20.</b>
 <b>Obj. 3.1 Offer events and programs that meet the needs and interests of the community</b> Morrisville	 <b>Senior-Center</b> Capital Projects	 <b>Space search</b> Capital Projects
 <b>Obj. 3.4: Provide opportunities for meaningful public engagement and collaboration</b> Morrisville		 <b>Execute Lease</b> Capital Projects
 <b>Obj. 5.2: Deliver customer-focused service</b> Morrisville		 <b>Project Open to Bid</b> Capital Projects
 <b>Major Parks and Recreation Projects</b>		 <b>Construction Begins</b> Capital Projects
		 <b>Construction Complete</b> Capital Projects
 <b>Obj. 2.3: Be responsible stewards of the natural environment</b> Morrisville	 <b>Morrisville Community Park Phase 3 (Design)</b> Capital Projects	 <b>Professional Services Contract Executed</b> Capital Projects
 <b>Obj. 2.5: Plan and provide for current and future infrastructure</b> Morrisville		 <b>Conceptual plans presented to Town Council</b> Capital Projects
 <b>Obj. 3.3: Effectively maintain assets and make the most of existing resources</b> Morrisville		 <b>Construction drawings submitted/approved</b> Capital Projects
 <b>Major Parks and Recreation Projects</b>		
 <b>Obj. 3.3: Effectively maintain assets and make the most of existing resources</b> Morrisville	 <b>Church-Street Park Upgrades</b> Capital Projects	 <b>Plan submittal/approval</b> Capital Projects
 <b>Major Parks and Recreation Projects</b>		 <b>New/Updated Amenity Installation</b> Capital Projects
 <b>Obj. 2.3: Be responsible stewards of the natural environment</b> Morrisville	 <b>Crabtree Creek Nature Park Design</b> Capital Projects	 <b>Professional Services Contract Executed</b> Capital Projects
 <b>Obj. 3.3: Effectively maintain assets and make the most of existing resources</b> Morrisville		 <b>Project Design</b> Capital Projects
 <b>Major Parks and Recreation Projects</b>		 <b>Conceptual plans presented to Town Council</b> Capital Projects
		 <b>NGPARTF Grant Process</b> Capital Projects



### Target

Open by August 31, 2020

### Description

Due to population increase, community feedback, and age of existing infrastructure, the decision was made to conduct a renovation of the Morrisville Aquatics and Fitness Center.

### Why It Matters

As the Morrisville population grows, so too does the need to provide top-class facilities to improve fitness offerings and increase the useable space of the fitness center.

### Analysis CY Q2-21

The Morrisville Aquatics and Fitness Center is fully reopened, and is very popular with the community.

### Linked Objects

- Obj 3.1 Offer events and programs that meet th..**  
Morrisville
- Obj. 3.3: Effectively maintain assets and make th.**  
Morrisville
- OM3.2 Participation in 4 Signature Town Events**  
Morrisville
- 4. Number of department sponsored special eve.**  
Parks and Recreation
- >= 98% of Emergency Work Orders Completed ...**  
Public Works
- DM 2 - >= 95% of fleet repair orders completed...**  
Public Works
- Progress will be reported on a monthly basis ba...**  
Parks and Recreation | Completed 8/31/20
- Aquatics and Fitness Center Reopening**  
Parks and Recreation | Completed 8/31/20

### Collection and Calculation Method

Updates from Engineering

### Percent Complete CY Q2-21

100 %

### Start Date

9/26/18

### End Date

8/31/20

### Milestones

- Progress will be reported on a monthly basis based...**  
Parks and Recreation | Completed 8/31/20
- Aquatics and Fitness Center Reopening**  
Parks and Recreation | Completed 8/31/20

### Owner

Kyle Cooper (Parks and Recreation)

**Data Collection Point(s) of Contact (if needed)**

Matt Leaver - mleaver@townofmorrisville.org

**Data Collection Lead**

Vinod X. Korategere <VKorategere@townofmorrisville.org> 919-463-6147

**Gantt Chart**

Name	2018	2019				2020			
	Q4 18	Q1 19	Q2 19	Q3 19	Q4 19	Q1 20	Q2 20	Q3 20	
<ul style="list-style-type: none"> <li>▼ Parks and Recreation                             <ul style="list-style-type: none"> <li>▼ MAFC Renovation &amp; Reopeni                                     <ul style="list-style-type: none"> <li>Progress will be reported</li> <li>Aquatics and Fitness Cen</li> </ul> </li> </ul> </li> </ul>									



Progress will be reported on a monthly basis based upon data provided by the contractor.  
Parks and Recreation

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## Owner

### Milestone Analysis CY Q3-20

### Milestone Percent Complete CY Q3-20

100 %


## Start Date

3/6/19

## End Date

8/31/20

## Initiative

 [MAFC Renovation & R...](#) Completed 7/13/21 CY Q2-21

**Owner**

**Milestone Analysis** CY Q3-20

**Milestone Percent Complete** CY Q3-20

100 %

**Start Date**

7/1/20

**End Date**

8/31/20

**Initiative**

 **MAFC Renovation & R...** Completed 7/13/21 CY Q2-21

### Target

End of Second Quarter 2020

### Description

Replacement of railroad bridge across Crabtree Creek

### Why It Matters

The North Carolina Railroad Crabtree Creek Bridge replacement project completed the missing portion of the greenway between Crabtree Creek Greenway and Hatcher Creek Greenway.



### Analysis CY Q1-21

Bridge project completed and greenway open to the public.

### Percent Complete CY Q1-21

100 %

### Objectives

-  **Obj. 1.3 Improve mobility options for non-drivers**  
Morrisville
-  **Major Parks and Recreation Projects**  
Parks and Recreation

### Start Date

3/1/18


### End Date

2/1/21





### Data Collection Point(s) of Contact (if needed)

Parks and Recreation Director, Capital Projects Manager

### Milestones

-  **Project Completed**  
Capital Projects | Completed 9/4/20
-  **Project Contract Awarded**  
Capital Projects | Completed 1/28/21
-  **Start of Construction**  
Capital Projects | Completed 1/28/21

### Collaborators

-  Jerry Allen
-  Vinod Korategere (Engineering)
-  Mark Spanioli
-  Brandon Zuidema

### Owner

-  Kyle Cooper (Parks and Recreation)

### Gantt Chart



**Owner**

**Milestone Analysis** CY Q3-20

**Milestone Percent Complete** CY Q3-20

100 %

**Start Date**

4/1/18

**End Date**

6/30/20

**Initiative**

 **NCRR Crabtree Creek B..** Completed 2/1/21 CY Q1-21

**Owner**

**Milestone Analysis** CY Q1-21

**Milestone Percent Complete** CY Q1-21

0 %

**Start Date**

4/1/18

**End Date**

4/30/18

**Initiative**

 **NCRR Crabtree Creek B..** Completed 2/1/21 CY Q1-21



**Owner**

**Milestone Analysis** CY Q1-21

**Milestone Percent Complete** CY Q1-21

0 %

**Start Date**

7/1/18

**End Date**

6/30/20

**Initiative**

 **NCRR Crabtree Creek B..** Completed 2/1/21 CY Q1-21

**Target**

Consistent progress on plan related initiatives.

**Description**

The Morrisville Parks, Recreation, and Cultural Resources Department updated its Departmental Master Plan in 2018. Since then, the department has worked toward meeting a variety of objectives laid out in the master plan ranging from programming and operations to park and greenway improvements.

**Why It Matters**

The Parks Recreation and Cultural Resources Master Plan update was developed based on public input, current site conditions and recreation trends. Fulfilling the objectives, goals and recommendations laid out in the plan is important to follow through on the desires of the community for better recreational opportunities in the Town of Morrisville.

**Analysis** CY Q2-21

Master Plan implementation is ongoing, with focus on developing Morrisville Community Park Phase III and Crabtree Creek Nature Park.

**Objectives**

**Collection and Calculation Method**

Identifying objectives met or completed from the 2018 Parks and Recreation Master Plan.

**Data Collection Point(s) of Contact (if needed)**

Parks and Recreation Director

**Data Collection Lead**

Kyle Cooper - kcooper@townofmorrisville.org

**Percent Complete** CY Q2-21

50 %








**Start Date**

4/24/18

**End Date**

6/30/21

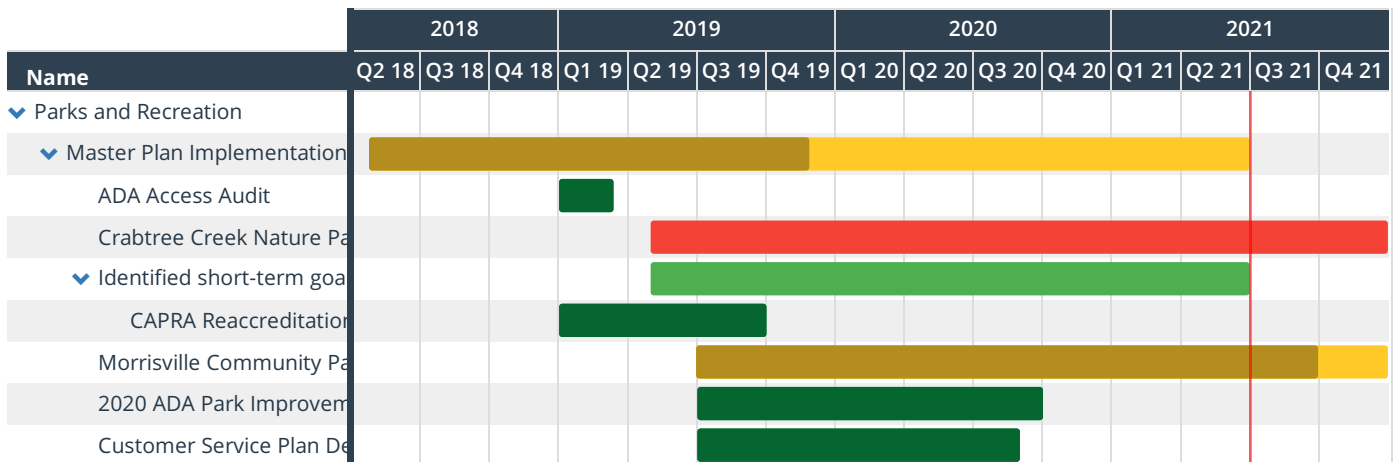
### Milestones

-  **ADA Access Audit**  
 Parks and Recreation | Completed 3/12/19
-  **Crabtree Creek Nature Park Design**  
 Parks and Recreation | 5/1/19 - 12/31/21
-  **Identified short-term goals from the Master Plan th...**  
 Parks and Recreation | 5/1/19 - 6/30/21
-  **CAPRA Reaccreditation**  
 Parks and Recreation | Completed 9/30/19
-  **Morrisville Community Park Phase III Design**  
 Parks and Recreation | 6/30/19 - 12/31/21
-  **2020 ADA Park Improvements**  
 Parks and Recreation | Completed 9/30/20
-  **Customer Service Plan Development/Implementatio.**  
 Parks and Recreation | Completed 10/23/20

### Owner

 Kyle Cooper (Parks and Recreation)

### Gantt Chart



**Owner**

**Milestone Analysis** CY Q1-19

**Milestone Percent Complete** CY Q1-19

100 %


**Start Date**

1/1/19

**End Date**

3/12/19

**Initiative**

 **Master Plan Implement...** 4/24/18 - 6/30/21 CY Q2-21



**Owner**

**Milestone Analysis** CY Q2-21

Progress on construction drawing development has been delayed due to ongoing deliberations and discussions with Wake County and NCRS over floodway concerns with the project. Progress will resume once the issue gets resolved.

**Milestone Percent Complete** CY Q2-21

0 %

**Start Date**

5/1/19

**End Date**

12/31/21

**Initiative**

**Master Plan Implement...** 4/24/18 - 6/30/21 CY Q2-21



# Identified short-term goals from the Master Plan that have either been implemented or completed.

Parks and Recreation

[Home](#)

[Scorecard](#)

[Objectives](#)

[Outcome Measures](#)

[Initiatives](#)

[Milestones](#)

## Owner

### Milestone Analysis CY Q2-21

Master Plan implementation is ongoing, with focus on developing Morrisville Community Park Phase III and Crabtree Creek Nature Park.

### Milestone Percent Complete CY Q2-21

0 %


### Start Date

5/1/19

### End Date

6/30/21

### Initiative

 [Master Plan Implement...](#) 4/24/18 - 6/30/21 CY Q2-21

**Owner**

**Milestone Analysis** CY Q3-19

**Milestone Percent Complete** CY Q3-19

100 %


**Start Date**

1/1/19

**End Date**

9/30/19

**Initiative**

 **Master Plan Implement...** 4/24/18 - 6/30/21 CY Q2-21



**Owner**

**Milestone Analysis** CY Q2-21

Construction Drawings mostly complete, waiting on building permit resubmittal in September/October.

**Milestone Percent Complete** CY Q2-21

90 %

**Start Date**

6/30/19

**End Date**

12/31/21

**Initiative**

[Master Plan Implement...](#) 4/24/18 - 6/30/21 CY Q2-21



**Owner**

**Milestone Analysis** CY Q3-20

**Milestone Percent Complete** CY Q3-20

100 %


**Start Date**

7/1/19

**End Date**

9/30/20

**Initiative**

 **Master Plan Implement...** 4/24/18 - 6/30/21 CY Q2-21



Owner

Milestone Analysis CY Q4-20

Milestone Percent Complete CY Q4-20

100 %

Start Date

7/1/19

End Date

8/31/20

Initiative

▼ Master Plan Implement... 4/24/18 - 6/30/21 CY Q2-21

### Target

100% of mandatory standards and 95% of all remaining standards

### Description

The Morrisville Parks, Recreation and Cultural Resources Department is currently accredited with the National Recreation and Parks Association's Commission for Accreditation of Park and Recreation Agencies (CAPRA). This organization is designed to provide quality assurance and quality improvement of accredited park and recreation agencies throughout the United States by providing agencies with a management system of best practices.

### Why It Matters

Maintaining CAPRA accreditation means that we are keeping up with national best practices and standards for Parks and Recreation departments as reviewed by industry peers and contemporaries.

### Analysis CY Q2-21

CAPRA reaccreditation successfully achieved in 2019.

### Percent Complete CY Q2-21

100 %

### Objectives

### Start Date

10/1/18

### Collection and Calculation Method

Self Assessment and Scoring by CAPRA/Staff


### End Date

9/30/19

### Data Collection Point(s) of Contact (if needed)

Matt Leaver - mleaver@townofmorrisville.org

### Milestones

 **Provide evidence to show compliance with standard.**  
Parks and Recreation | Completed 4/30/19

 **CAPRA Team Visit**  
Parks and Recreation | Completed 6/30/19

 **CAPRA Hearing**  
Parks and Recreation | Completed 9/30/19

### Data Collection Lead

Matt Leaver - mleaver@townofmorrisville.org

### Owner

 Kyle Cooper (Parks and Recreation)





Provide evidence to show compliance with standards which varies depending on the evidence, meeting 100% of all mandatory standards and 95% of non-mandatory standards and 95% of non-mandatory  
Parks and Recreation

[Home](#)

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[Initiatives](#)

[Milestones](#)

### Owner

### Milestone Analysis

CY Q2-19

### Milestone Percent Complete

CY Q2-19

100 %

### Start Date

10/1/18

### End Date

4/30/19

### Initiative



CAPRA Reaccreditation

Completed 4/23/21

CY Q2-21

**Owner**

**Milestone Analysis** CY Q2-19

**Milestone Percent Complete** CY Q2-19

100 %


**Start Date**

6/1/19

**End Date**

6/30/19

**Initiative**

 **CAPRA Reaccreditation** Completed 4/23/21 CY Q2-21

**Owner**

**Milestone Analysis** CY Q3-19

**Milestone Percent Complete** CY Q3-19

100 %


**Start Date**

9/1/19

**End Date**

9/30/19

**Initiative**

 **CAPRA Reaccreditation** Completed 4/23/21 CY Q2-21

### Target

Go live by July 1, 2019.

### Description

The Parks and Recreation Department saw a need to replace its existing registration/reservation software with an updated one. We elected to use Active Net and worked to get the software integrated and implemented into the department's systems.

### Why It Matters

The department found it was necessary to improve recreation program registration and reservations for the various centers and classes, as well as improve reporting for both staff and customers.

### Analysis CY Q1-21

Active Network implementation successfully completed in 2019.

### Percent Complete CY Q1-21

100 %

### Objectives

 **Obj. 5.6: Leverage the use of technology to maximize.**  
Morrisville

### Start Date

3/1/19

### Collection and Calculation Method

N/A

### End Date

7/1/19

### Data Collection Point(s) of Contact (if needed)

Matt Leaver - mleaver@townofmorrisville.org

### Milestones

 **Start building system in March 2019 with Active Net..**  
Parks and Recreation | Completed 7/1/19

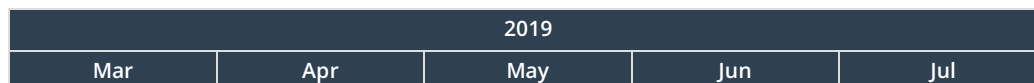
### Data Collection Lead

Matt Leaver - mleaver@townofmorrisville.org

### Owner

 Kyle Cooper (Parks and Recreation)

### Gantt Chart





**Name**

▼ Parks and Recreation

▼ Active Network implementat

Start building system in M



Start building system in March 2019 with Active Network and go live date of July 1, 2019. Ultimate transition date TBD, targeting end of FY20.  
Parks and Recreation

[Home](#)

[Scorecard](#)

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[Milestones](#)

### Owner

### Milestone Analysis

CY Q3-19

### Milestone Percent Complete

CY Q3-19

100 %

### Start Date

3/1/19

### End Date

7/1/19

### Initiative



Active Network imple... Completed 1/25/21

CY Q1-21

### Target

End of year 2020

### Description

Facility will provide space for senior activities, meetings, recreation, and additional Town meeting space.

### Why It Matters

Morrisville seniors currently meet at Cedar Fork Community Senior, a shared space with before/after school programs, pre-school, and track-out camps. Community seniors have long-desired a multi-functional space to meet activity needs. Availability and size of current Town-owned facility space is limited and other options have been explored to meet this need.

### Analysis CY Q1-21

Project substantially completed mid-March, and opened for activities in April.





### Objectives

-  **Obj 3.1 Offer events and programs that meet the ne...**  
Morrisville
-  **Obj. 3.4: Provide opportunities for meaningful public..**  
Morrisville
-  **Obj. 5.2: Deliver customer-focused service**  
Morrisville
-  **Major Parks and Recreation Projects**  
Parks and Recreation

### Data Collection Point(s) of Contact (if needed)

Capital Projects Manager

### Collaborators

-  Jerry Allen
-  Vinod Korategere (Engineering)
-  Mark Spanioli
-  Brandon Zuidema

### Percent Complete CY Q1-21

100 %



### Start Date

10/1/19

### End Date

2/26/21

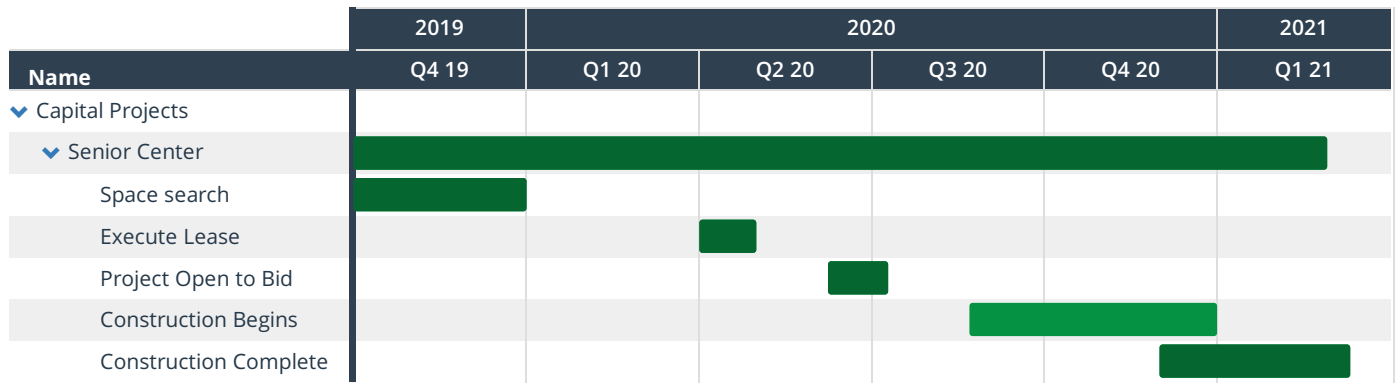
### Milestones

-  **Space search**  
Capital Projects | Completed 12/31/19
-  **Execute Lease**  
Capital Projects | Completed 4/28/20
-  **Project Open to Bid**  
Capital Projects | Completed 7/31/20
-  **Construction Begins**  
Capital Projects | Completed 1/28/21
-  **Construction Complete**  
Capital Projects | Completed 5/20/21

### Owner

 Kyle Cooper (Parks and Recreation)

Gantt Chart



**Owner**

**Milestone Analysis** CY Q4-19

complete

**Milestone Percent Complete** CY Q4-19

100 %

**Start Date**

10/1/19

**End Date**

12/31/19

**Initiative**

 **Senior Center** Completed 3/15/21 CY Q1-21

**Owner**

**Milestone Analysis** CY Q2-20

Council authorized lease agreement April 28, 2020

**Milestone Percent Complete** CY Q2-20

100 %

**Start Date**

4/1/20

**End Date**

4/30/20

**Initiative**

 **Senior Center** Completed 3/15/21 CY Q1-21

**Owner**

**Milestone Analysis** CY Q3-20

complete

**Milestone Percent Complete** CY Q3-20

100 %


**Start Date**

6/8/20

**End Date**

7/9/20

**Initiative**

 **Senior Center** Completed 3/15/21 CY Q1-21

**Owner**

**Milestone Analysis** CY Q1-21

**Milestone Percent Complete** CY Q1-21

0 %

**Start Date**

8/22/20

**End Date**

12/31/20

**Initiative**

 **Senior Center** Completed 3/15/21 CY Q1-21



**Owner**

 Kyle Cooper (Parks and Recreation)

**Milestone Analysis** CY Q2-21

**Milestone Percent Complete** CY Q2-21

100 %

**Start Date**

12/1/20

**End Date**

3/10/21

**Initiative**

 **Senior Center** Completed 3/15/21 CY Q1-21

### Target

Design to be completed first quarter of 2021. Estimated construction will follow, to be completed in 9 months.

### Description

Updated park design will include pickleball/tennis courts, walking trails, water fountain and tennis court lighting, additional shade structure, and gazebo.

### Why It Matters

Phase 3 has been part of the Morrisville Community Park site plan since 2002 with minor adjustments to the concept plan through the years. Much of the plan was implemented during construction phases 1 and 2 (late 1990s and 2004 respectively).

### Analysis CY Q2-21

Construction Drawing Design is nearing completion, with final permit reviews ongoing. Town Staff working with designer to prep front end documentations and prep for construction bidding.

### Objectives

-  **Obj. 2.3: Be responsible stewards of the natural env...**  
Morrisville
-  **Obj. 2.5: Plan and provide for current and future infr..**  
Morrisville
-  **Obj. 3.3: Effectively maintain assets and make the m..**  
Morrisville
-  **Major Parks and Recreation Projects**  
Parks and Recreation

### Data Collection Point(s) of Contact (if needed)

Parks and Recreation Director

### Percent Complete CY Q2-21

100 %



### Start Date

2/1/20

### End Date

3/31/21

### Milestones

-  **Professional Services Contract Executed**  
Capital Projects | Completed 2/28/20
-  **Conceptual plans presented to Town Council**  
Capital Projects | Completed 7/31/20
-  **Construction drawings submitted/approved**  
Capital Projects | 11/1/20 - 3/31/21

### Owner

 Kyle Cooper (Parks and Recreation)





**Owner**

**Milestone Analysis** CY Q1-20

complete

**Milestone Percent Complete** CY Q1-20

100 %

**Start Date**

2/1/20

**End Date**

2/28/20

**Initiative**

▼ Morrisville Community P.. 2/1/20 - 3/31/21 CY Q2-21



**Owner**

**Milestone Analysis** CY Q3-20

complete

**Milestone Percent Complete** CY Q3-20

100 %

**Start Date**

7/1/20

**End Date**

7/31/20

**Initiative**

 **Morrisville Community P..** 2/1/20 - 3/31/21 CY Q2-21

# Construction drawings submitted/approved

Capital Projects

## Owner

## Milestone Analysis CY Q2-21

## Milestone Percent Complete CY Q2-21

0 %


## Start Date

11/1/20

## End Date

3/31/21

## Initiative

 **Morrisville Community P..** 2/1/20 - 3/31/21 CY Q2-21

### Target

First quarter 2021

### Description

Amenities and upgrades to Church Street Park



### Why It Matters

Church Street Park offers both active and passive recreation, and is accessible to nearby residents via greenway and sidewalk connectivity. Both tennis courts and cricket fields at Church Street Park afford the opportunity for league/competition play, and provide an opportunity to attract additional visitors to Morrisville.

### Analysis CY Q2-21

Church Street Park fitness stations, amenities, and additional seating areas successfully installed.



### Objectives

-  **Obj. 3.3: Effectively maintain assets and make the m..**  
Morrisville
-  **Major Parks and Recreation Projects**  
Parks and Recreation

### Data Collection Point(s) of Contact (if needed)

Parks and Recreation Director

### Collaborators

-  Jerry Allen
-  Giselle Rodriguez

### Percent Complete CY Q2-21

100 %



### Start Date

7/1/19

### End Date

3/31/21

### Milestones

-  **Plan submittal/approval**  
Capital Projects | Completed 4/1/20
-  **New/Updated Amenity Installation**  
Capital Projects | Completed 9/18/20

### Owner

 Kyle Cooper (Parks and Recreation)

### Gantt Chart

2019		2020				2021
Q3 19	Q4 19	Q1 20	Q2 20	Q3 20	Q4 20	Q1 21

Name									
<ul style="list-style-type: none"> <li> <span style="color: blue;">▼</span> Capital Projects           </li> </ul>									
<ul style="list-style-type: none"> <li> <span style="color: blue;">▼</span> Church Street Park Upgrades           </li> </ul>									
<ul style="list-style-type: none"> <li>Plan submittal/approval</li> </ul>									
<ul style="list-style-type: none"> <li>New/Updated Amenity In</li> </ul>									



**Owner**

**Milestone Analysis** CY Q2-20

complete

**Start Date**

8/1/19


**Milestone Percent Complete** CY Q2-20

100 %

**End Date**

4/1/20

**Initiative**

 **Church Street Park Up.** Completed 4/23/21 CY Q2-21



# New/Updated Amenity Installation

Capital Projects

## Owner

## Milestone Analysis CY Q3-20

Complete pending electrical outlet installation prior to start of next season, and pending cricket scoreboard installation.

## Milestone Percent Complete CY Q3-20

95 %


## Start Date

5/1/20

## End Date

9/19/20

## Initiative

 Church Street Park Up. Completed 4/23/21 CY Q2-21

### Target

End of fourth quarter 2021

### Description

The Town of Morrisville owns 36.9 acres of land along Crabtree Creek with an entrance from Keybridge Drive. Due to floodway, floodplains, and flood easements in the Lake Crabtree watershed, the Town developed a master plan for a nature park at the site in 2002. The project includes preparation of engineering, design and construction documents for the nature park project.

### Why It Matters

Currently, Crabtree Nature Park exists only as a parking lot and a multipurpose field commonly used for cricket practice. The Town of Morrisville intends to further develop the park and add new active and passive recreational amenities to the site to better serve the needs of Town residents.

### Analysis CY Q2-21

Progress on construction drawing development has been delayed due to ongoing deliberations and discussions with Wake County and NCRS over floodway concerns with the project. Progress will resume once these areas are resolved.

### Objectives

-  **Obj. 2.3: Be responsible stewards of the natural env...**  
Morrisville
-  **Obj. 3.3: Effectively maintain assets and make the m..**  
Morrisville
-  **Major Parks and Recreation Projects**  
Parks and Recreation

### Data Collection Point(s) of Contact (if needed)

Parks and Recreation Director

### Percent Complete CY Q2-21

17 %

### Start Date

2/1/20

### End Date

6/30/22

### Milestones

-  **Professional Services Contract Executed**  
Capital Projects | Completed 2/28/20
-  **Project Design**  
Capital Projects | 2/1/20 - 12/31/21
-  **Conceptual plans presented to Town Council**  
Capital Projects | Completed 4/28/20
-  **NCPARTF Grant Process**  
Capital Projects | Completed 9/27/20

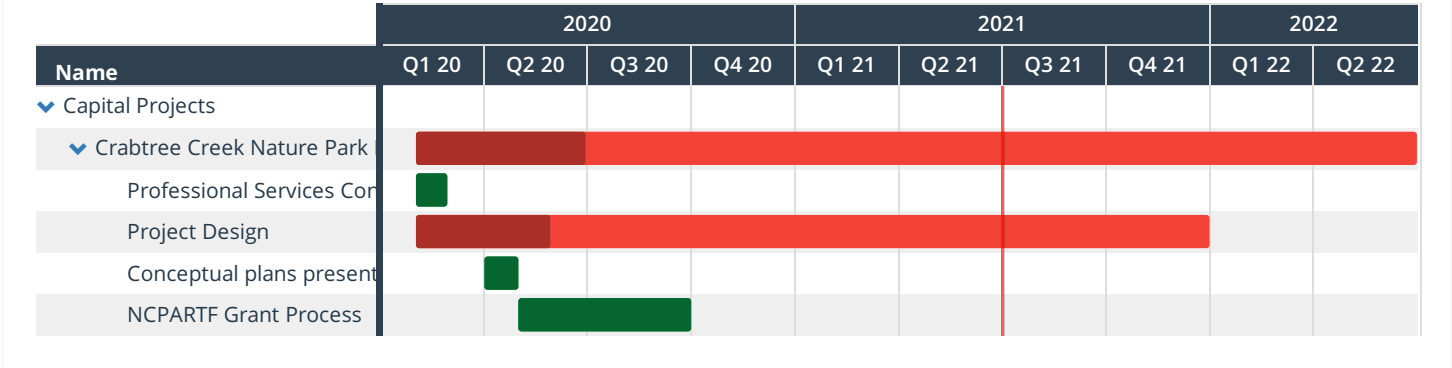
### Owner

 Kyle Cooper (Parks and Recreation)

## Collaborators

- JA Jerry Allen
- KC Kyle Cooper (Parks and Recreation)
- GR Giselle Rodriguez
- MS Mark Spanioli
- MS Michele Stegall
- BZ Brandon Zuidema

## Gantt Chart





# Professional Services Contract Executed

Capital Projects

## Owner

## Milestone Analysis CY Q1-20

complete

## Milestone Percent Complete CY Q1-20

100 %


## Start Date

2/1/20

## End Date

2/28/20

## Initiative

 [Crabtree Creek Nature P..](#) 2/1/20 - 6/30/22 CY Q2-21

 **Project Design**  
Capital Projects

**Owner**

**Milestone Analysis** CY Q2-21

Progress on construction drawing/ design development has been delayed due to ongoing deliberations and discussions with Wake County and NCRS over floodway concerns with the project. Progress will resume once the issue gets resolved.

**Milestone Percent Complete** CY Q2-21

17 %


**Start Date**

2/1/20

**End Date**

12/31/21

**Initiative**

 [Crabtree Creek Nature P..](#) 2/1/20 - 6/30/22 CY Q2-21



**Owner**

**Milestone Analysis** CY Q2-20

complete

**Milestone Percent Complete** CY Q2-20

100 %


**Start Date**

4/1/20

**End Date**

4/30/20

**Initiative**

 [Crabtree Creek Nature P..](#) 2/1/20 - 6/30/22 CY Q2-21

**Owner**

**Milestone Analysis** CY Q3-20

Grant application completed, submitted, approved

**Milestone Percent Complete** CY Q3-20

100 %


**Start Date**

5/1/20

**End Date**

9/30/20

**Initiative**

 [Crabtree Creek Nature P..](#) 2/1/20 - 6/30/22 CY Q2-21